

HOW TO LOGIN TO YOUR PATIENT PORTAL

The NextGen Patient Portal has been **UPDATED**. This update will improve the sign-on process, simplify credential resets and enhance security. As a result, you may be asked to set up a new Username or Password, select security questions & answers, and validate your account email.

1. Log on to www.morristownnjlasik.com. On the top right side of the homepage, click on the **bright red** button that reads “**PATIENT PORTAL.**” Then, click on the **bright red** button marked “**LOG IN.**”
2. **ALL NEW AND EXISTING PORTAL PATIENTS: Your Username to log into the Patient Portal is the first initial of your first name, plus your full last name and your year of birth, separated by periods as shown in the example below (unless you previously changed your Username and Password).** DO NOT CLICK TO CREATE AN ACCOUNT.
 - For example, if the patient’s name is John Doe and his DOB is January 5, 1975
 - John’s patient portal Username will be **J.Doe.1975**
 - His Password will be **JDoe1975**

The screenshot shows the Patient Portal login interface. At the top, there is a 'PatientPortal' header with the 'nextgen' logo. Below the header, a welcome message reads: 'Welcome to Patient Portal, Your Medical Home on the Web. With Patient Portal, you can connect with your doctor through a convenient, safe and secure environment.' A yellow warning box contains the following text: 'The NextGen Patient Portal website has been updated. The update will improve the sign-on process, simplify credential resets and enhance security. As a result, you may be asked to set up a new user name or password, select security questions & answers and validate an account email. We apologize in advance for any inconvenience as we work to improve your Patient Portal experience.' The main login area is titled 'Log into Patient Portal' and contains two input fields: 'Username' and 'Password'. Below the 'Username' field is a link for 'Forgot username?'. Below the 'Password' field is a link for 'Forgot password?'. A blue 'LOG IN' button is positioned below the password field. Below the 'LOG IN' button are two links: 'I have my password reset token' and 'I am new here'. Below these links is a 'CREATE ACCOUNT' button. At the bottom of the login area is a link for 'Online Patient Portal Help'.

3. Once you have entered your previous Username and Password you will be prompted to reset your password if your current Username and/or Password do not meet the new, minimum security standards.
4. Then you may be asked to **select five unique security questions and answers.**
5. Finally, you may be asked to **enter an email address for account email validation. Open this email and validate your account.**
6. Once you’ve successfully logged in, click on the top tool bar and click **MY CHART** then **REQUEST HEALTH RECORD**. That’s it! Within 1 hour you should be able to view your health records!

The screenshot shows the Patient Portal navigation menu. The menu includes links for HOME, MAIL, SCHEDULE, MY CHART, STATEMENTS, RENEW MEDICATIONS, PATIENT EDUCATION, and SETTINGS. The 'MY CHART' link is highlighted, and a sub-menu is visible below it with options for 'View My Chart' and 'Request Health Record'. A 'Log Out' button is also visible in the top right corner.

OTHER FEATURES OF THE PATIENT PORTAL INCLUDE: Request an appointment, request a medication refill, view educational materials, pay your bill or send a secure message.

*Please allow 24 hours or the next business day for a response. Contact us at **973-267-1113** for help or with any questions.